



## SAP BusinessObjects Enterprise XI 3.0/3.1: Administering Servers - Windows – BOE320

### IN BRIEF

**Delivery:** Instructor-led course

**Duration:** Three days

**Cost:** \$2,400 per person + GST

**Inclusions:** SAP BusinessObjects expert instructor, comprehensive course manual, individual computer access, and fully catered lunch, morning and afternoon tea breaks.

**Prerequisites:** To be successful, learners who attend this course must have working knowledge of:

- Tasks involved in supporting SAP BusinessObjects Enterprise users and groups access corporate data through InfoView
- SAP BusinessObjects Enterprise account management
- SAP BusinessObjects Enterprise content management
- SAP BusinessObjects Enterprise security concepts
- SAP BusinessObjects Enterprise InfoView
- NT enterprise security concepts (global & local groups, and directory structure)

**Products Covered:** SAP BusinessObjects Enterprise XI 3.0/3.1

**Previous Training:** SAP Business Objects Enterprise XI 3.0/3.1: Administration and Security 3.0/3.1

### Course Description

This 3-day instructor-led course explains and demonstrates what each server component in SAP BusinessObjects Enterprise does and how it is configured. The

learners will install and configure each component and learn how information flows from server to server for system processes such as logging on to the system, scheduling reports, and viewing reports. Learners will learn to use the Central Management Console (CMC) and the Central Configuration Manager (CCM) to manage and configure the servers and will also practice troubleshooting system problems when they arise.

### Audience

The target audience for this course is advanced level System Architects/Administrators who are responsible for setting up and maintaining an SAP BusinessObjects Enterprise platform.

### Topics Covered

#### Preparing, Installing and Configuring BusinessObjects Enterprise

- Explain how to prepare, install, and configure BusinessObjects Enterprise
- Test BusinessObjects Enterprise once it is installed
- Verify what updates were applied to the BOE installation (Post Inst Maintenance)

#### BusinessObjects Enterprise Architecture

- Describe the BusinessObjects Enterprise architecture
- Describe the BusinessObjects Enterprise components
- Explain the information process flows in BusinessObjects Enterprise

#### Performing Common Server Management Tasks

- Describe server management tools
- Describe the Server Intelligence Agent (SIA)
- Describe the Central Management Console (CMC) to manage servers
- Describe the Central Configuration Manager (CCM) to manage servers

#### Managing the Central Management Server and the System Database

- Use the Central Management Server
- Migrate and backup the CMS system data
- Cluster Central Management Servers
- Manage auditing
- Describe authentication and single sign-on
- Map third-party accounts to BusinessObjects Enterprise

#### Managing the File Repository Servers

- Use the File Repository Servers
- Configure the File Repository Servers
- Use the Repository Diagnostic Tool

#### Managing the Web Application Services

- Understand the web application services
- Configure the Java Web Application Server
- Deploy BusinessObjects Enterprise web applications using wdeploy



.....Topics Covered Continued

### **Managing the Web Intelligence Servers**

- Describe the role of Web Intelligence servers
- Configure the Web Intelligence servers
- Describe how report viewing requests are processed by the Web Intelligence servers
- Describe how scheduling requests are processed by the Web Intelligence servers

### **Managing the Crystal Reports Server**

- Use the Crystal Reports Server
- Configure the Crystal Reports Job Server
- Configure the Crystal Reports Cache Server
- Describe the role of the Report Application Server
- Set and run a schedule for a report
- Describe the processing report viewing requests using the RAS

### **Managing the Desktop Intelligence Servers**

- Describe the role of the Desktop Intelligence Job Server
- Describe the role of the Desktop Intelligence Cache Server
- Describe the role of the Connection Server

### **Working with the Adaptive Job Server and the Adaptive Processing Server**

- Describe the role of the Adaptive Job Server
- Describe the role of the Adaptive Processing Server

### **Managing the Replication Services**

- Configure the Replication Services
- Configure replication jobs
- Manage the object cleanup

### **Managing the Event Servers**

- Understand events in the BusinessObjects Enterprise
- Use the Event Server
- Configure the Event Server

### **Managing the Multi-Dimensional Analysis Services Servers**

- Understand the role of the Multi-Dimensional Analysis Services Serv
- Configure the Multi-Dimensional Analysis Services Server

### **Working with the List of Values (LOV) Job Server**

- Use the LOV Job Server and LOV objects
- Configure the LOV Job Server
- Process LOV objects

### **Managing the Destination Job Servers**

- Use the Destination Job Server
- Configure the Destination Job Server
- Set a schedule to send an object or instance to a destination

### **Managing the Program Job Servers**

- Use the Program Job Server
- Configure the Program Job Server
- Describe how scheduled programs are processed

### **Troubleshooting BusinessObjects Enterprise**

- Use best practices when troubleshooting
- Use a strategic troubleshooting method

