

BusinessObjects™ Enterprise XI R1/R2: Administering Servers - SA310

IN BRIEF

Delivery: Instructor-led course

Duration: Two days

Class size: 10 Students Max.

Cost: \$3150 per person + GST

Inclusions: BusinessObjects expert instructor, comprehensive course manual, individual computer access, and fully catered lunch, morning and afternoon tea breaks.

Prerequisites: To be successful, you must have working knowledge of:

- Tasks involved in supporting BusinessObjects Enterprise users and groups
- Access corporate data through InfoView
- BusinessObjects Enterprise account management
- BusinessObjects Enterprise content management
- BusinessObjects Enterprise security concepts
- BusinessObjects Enterprise InfoView
- NT enterprise security concepts (global & local groups, and directory structure)

Products Covered: Business Objects Enterprise XI

Previous Training: Business Objects R1/R2: Administering Users and Content SA210

Course Description

This 3-day instructor-led course explains and demonstrates what each server component in BusinessObjects Enterprise does and how it is configured. The learners will install and configure each component and learn how information flows from server to server for system processes such as logging on to the system, scheduling reports, and viewing reports. Learners will learn to use the Central Management Console (CMC) and the Central Configuration Manager (CCM) to manage and configure the servers and will also practice troubleshooting system problems when they arise.

Audience

The target audience for this course is advanced level System Architects/Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

Topics Covered

BusinessObjects Enterprise Architecture

- Understanding Business Intelligence
- Understanding the BusinessObjects Enterprise architecture
- Information process flows in BusinessObjects Enterprise

Preparation and Installation of BusinessObjects Enterprise

- Preparing and Installing BusinessObjects Enterprise

Performing Common Server Management Tasks

- Describing server management tools
- Using the Central Configuration Manager (CCM) to manage servers
- Using the CMC to manage servers

Managing the Web Application Services

- The web application services
- Configuring the Java Web Application Server and the Java Web Component Adapter
- Configuring the .NET Web Application Server and the .NET Web Component Adapter
- Configuring the web application

Managing the Central Management Server and the Repository

- The role of the Central Management Server
- Migration and backup of CMS system data
- Clustering Central Management Servers
- Managing auditing

Managing the File Repository Servers

- The role of the File Repository Servers
- Configuring the File Repository Servers

Managing the Crystal Reports Servers

- The roles of the Crystal Reports servers
- Configuring the Crystal Reports Servers
- How to set and run a schedule for a report

Working with List of Values(LOV) Objects

- The role of the LOV Job Server and LOV objects
- Configuring the LOV Job Server
- How LOV objects are processed

Topics Covered Continued Overleaf.....

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Managing the Web Intelligence Servers

- The role of the Web Intelligence Servers

Managing the Desktop Intelligence Servers

- Responsibilities of the Desktop Intelligence servers
- Configuring the Desktop Intelligence Report server
- Configuring the Desktop Intelligence Cache server
- Publishing Desktop Intelligence documents
- Using 3-tier Desktop Intelligence Mode

Managing the Destination Job Server

- The role of the Destination Job Server
- Configuring the Destination Job Server
- Setting a schedule to send an Object or instance to a destination

Managing the Event Server

- Understanding events in the BusinessObjects Enterprise Server
- Responsibilities of the Event Server
- Configuring the Event Server

Managing Server Groups

- Understanding server groups
- Creating server groups

Troubleshooting

BusinessObjects Enterprise

- Troubleshooting BusinessObjects Enterprise