

Pronto-Xi Alert Intelligence

IN BRIEF

Delivery: Instructor Led

Duration: 5 hours

Class size: 10 Students Max.

Cost: \$450.00 per person + GST

Inclusions: Certified instructor, comprehensive course manual, individual computer access and refreshments.

Prerequisites: Attendees must have been working with Pronto-Xi for at least three months, or alternatively have completed a Pronto introductory session. They must also be familiar with the general functionality available within Pronto for System Administrators or have attended a Pronto System Administration session.

It is helpful if the attendee has:

- a general understanding of general database concepts, that is, tables, records, fields, insert/update/delete actions, and so on
- some experience with how PRONTO-Xi works at the database level. Some familiarity with the 'Proman' tool is beneficial
- some experience with writing SQL queries/reports.

Products Covered:
Pronto-Xi



Course Description

After completing this one day course attendees will be able to understand the purpose and uses of Alert Intelligence and be able to explain the concept of Alert Intelligence to other people within their organisation.

They will be able to create, maintain, test, troubleshoot and activate Alert Intelligence events within PRONTO-Xi; understand the security features available within Alert Intelligence; setup and initiate scheduled events; understand and manage user and external subscriptions to events as well as read, analyse and purge (as necessary) the event log.

Audience

This course is intended for System Administrators who have the knowledge and understanding to interpret business requirements for Alert Intelligence, and who will be responsible for creating suitable events as required.

Topics Covered

- General overview of the PRONTO-Xi Alert Intelligence module
- Creating a 'CUS' dictionary area to store Alert Intelligence trigger information
- Awareness of the Alert Intelligence user security roles that must be granted to maintain PRONTO-Xi Alert Intelligence events and functions
- Quick review of the 'Proman' database table viewing utility to assist in event creation
- Maintaining, creating, testing, activating PRONTO-Xi Alert Intelligence events
- Setting up scheduled events
- Setting up subscriptions to events (dynamic, code/conditional, user and external subscriptions)
- Understanding and managing the event log
- Discussion of SMS capability, guide to SMS setup requirements
- Discussion of Task Intelligence

Other Workshops Available:

- Accounts Payable
- Accounts Receivable
- Customised Pricing
- End of Year
- Fixed Assets
- General Ledger
- Inventory
- ODBC
- Payroll
- Roles & Securities
- Sales Order Processing
- Spreadsheet Financial Reporting
- SQL
- Warehouse
- and more.....